

Wren | AI Assistant

Wren is ConnectureDRX's AI phone assistant.

Wren speaks with beneficiaries, gathers key information and helps agents begin every conversation better prepared.

Now available on PlanCompare ONE.



Wren completes Scope of Appointments and updates medicine cabinets, reducing preparation time and giving agents **a faster path to quoting and enrollment.**



Prescription information captured by phone

Wren uses ConnectureDRX drug APIs to search and verify prescription information during calls, then updates the beneficiary's drug list.

Here's how it works:

1. Once an agent connects to the AI Assistant through ***My Connected Apps***, Wren's dedicated phone number will appear, ready to share with clients.

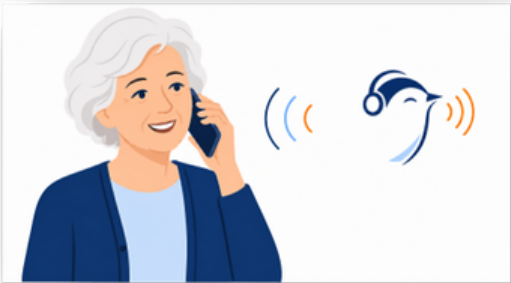


Wren AI Assistant

[Share Data](#)

My Connected Apps

Securely update the beneficiary profile before conversations take place.



2. From the beneficiary profile, click **Send Email** to share the agent’s dedicated **Wren phone number** with the beneficiary.

PrintEnglishContact usAdam

DashboardPlansSearchNew profileBob

Agent of record

PA Adam Agent

Wren AI Assistant

Connect your beneficiary with Wren AI Assistant that can collect their Scope of Appointment and changes to their prescription drugs.

Send Email

Hello Bob,

Before we can meet to go over your Medicare plan options, we need to learn more about what type of coverage you would like to discuss. The Centers for Medicare and Medicaid Services requires that we document what you would like to discuss before meeting with an agent. This document is called a 'Scope of Appointment'. To help you get ready, you can connect with our Wren AI Assistant which will help you complete your Scope of Appointment and update our list of any prescription drugs you are taking. Please call the number below to be connected with the agent.

Phone Number: (207) 707-1835

This is a one-time advertisement email. If you would like to change your communication preferences for Healthcare Co., please contact Healthcare Co..

PA Adam Agent
aagent@connecture.com

3. **Beneficiary calls Wren:** Wren first completes the Scope of Appointment (viewable in PDF) then reviews and updates the prescription drug list.

Save time. Less manual prep. More productive conversations.